

UPDATE: March 23, 2020

**We are OPEN with all essential employees working. We have, however, locked our doors. Please call ahead for parts to be set out or shipped or for other arrangements.**

**Let us know what you need and we will make individual arrangements to give you the best possible service while keeping our staff and community healthy.**

March 16, 2020: We are open and operating with normal business hours. We have taken action consistent with guidance from Health Canada, as well as provincial and local authorities as advised by Public Health.

Things are changing rapidly but we are keeping up to date with current Ontario and Canada-wide rules. We intend to do our part in "flattening the curve" of infection and are focused on the health and safety of our employees, families and community.

We will provide alternate ways to contact us and arrange for sales, parts and service. The agricultural sector is vital and we are committed to serving you and delivering the products and services you rely on as we head into the spring planting season.

We're taking extra precautions to protect our customers and staff. This includes encouraging and supporting staff to stay home if they are unwell, providing regular prevention best practice updates and following government recommendations including disinfecting door handles, phones, debit machine and other commonly touched surfaces throughout the day.

We ask that you DO NOT visit our shop if you are experiencing any of the following symptoms (mild or severe): Fever  
Cough  
Difficulty breathing/shortness of breath

Please do not attend our shop if you have travelled to any area with an ongoing spread of COVID-19, live with someone who recently travelled to an area with an ongoing spread of COVID-19, have been in contact with someone known to have COVID-19 or experiencing symptoms similar to the Flu or COVID-19 in the past 14 days. If you are experiencing symptoms or are required to self isolate, contact us by email or phone for sales, parts and service. We will do our best to accommodate with an alternate plan to provide you with everything you need.

**We encourage ALL our customers to phone, text or email ahead of time to assist with social distancing as much as possible.**

- Parts can be packaged up for you and set out for pickup or shipped. Deliveries might be possible in some cases. If you are in the building, let our staff pick parts so that contact surfaces are kept to a minimum.
- If we arrange for an essential service call we will require you to keep your distance from our staff.
- If you are at the shop, please keep a minimum distance of six feet between yourself and our staff members.
- One on one meetings, optimally outside for equipment sales, can be arranged.
- We are now keeping a list of names of everyone attending the shop. This is for notification purposes only, in the event someone comes down with the virus.

Please bear with us and remember these measures are being taken so we can stay healthy and available to take care of all our customers.

As always, let us know if we can assist you in any way.

Praying for health and safety for all of you,

John & Karen Winkels and staff.

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